

CONTINUING DENTAL EDUCATION
School of Dentistry
University of Minnesota

Core Competency Day For the Dental Team

Friday, May 16, 2008

Continuing Education & Conference Center
St. Paul Campus

8:30 Final Registration

8:55 Welcome & Introduction

9:00 **Health Literacy & Patient Comprehension:** **Ms. Pat Lenton**
Do Your Patients Understand You?

- functional literacy skills of the average adult American
- how illiteracy impacts patient compliance with health instructions
- tips for making dental knowledge understandable and useable for patients
- providing dental patients with appropriate health information materials, services or resources
- communicating with patients with limited English proficiency (LEP)

10:15 *Question and answers on health literacy and patient comprehension* *Ms. Lenton*

10:30 Refreshment break

10:45 **Management of Medical Emergencies in Dental Practice** **Dr. Pamela Hughes**

- recognition and management of medical emergencies associated with dental treatment:
 - chest pain, cardiac arrest, stroke, syncope, allergic reactions
 - seizures, asthma, and diabetic emergencies

11:45 *Questions and answers on managing medical emergencies in dental practice* *Dr. Hughes*

12:00 Luncheon (included)

1:00 **OSHA Regulations & CDC Guidelines: A 2008 Update** **Dr. Dave Resch**

- what you need to know about minimal infection control standards and training requirements
- the latest information on needle safety and hand care

2:00 *Questions and answers on the latest OSHA regulations and CDC guidelines*

2:15 Refreshment break

